

2342 E. 83rd St.  
Chicago Ill. 60617  
May 9, -05

Re: 04-0642

Dear Mrs Elizabeth A Rolando:

I tried to make it clear to you that the Gas Bill put in my name at 8430 So. Burnham has never been turned on in my husband name at all, The Gas Co took that name from my home bill however his name is Willard not Willie, for Willie is my name. Here are some copies of Gas bill we have received from the Gas Co. & they have given my husband 4 or five different number's at the 8430 So. Burnham number, and at the very same time has it in other people name. So I can only guess what they are trying to do. But you can find out for sure. However three people with different #s can't live at the same address & pay that first floor bill. in the same month's, 08-27-2001 they have Charles Kirtdal - owe 2,287.54 10-25-2001, have W.E. Wilson 2342 E. 83rd #00 10-25-01-11-16-01 Resident owe 284.02 # 9-5000 2511 8837 & 10-23-02-05000 2023-2293 \$00 & 11/12/2002-05000-3110-4327, \$1,903.91 So What Wrong?

Mrs Willie M. Wilson

P.S.

How many # can he have.

P.S. over

P.S.

Notice Oct 31-02 my Home Bill was \$00 9-23-2002 it was \$64.54  
Notice How it Jump from Oct 31-02 \$00 - to Jan 23, 03 2,301.95 the 2,20.03  
To 2,522.46 + the Bill Say Small Resident Service Which is the way they Identify my Home ~~on~~ my bill + it Say on both of these bills House But on The bill from 8430 So Burnham first fl. I Showing they Know The diffrent between these Two Properties. How Can a Two flat be a Small resident.

I have much More Evidence, If you give me an address in Chicago where I can Show it to the Commerce Commission I Will be glad to do So. My # is 773-325-7196

I Can Only send so much through the mail. However if you need More. I may be able to fax. They gave me a print out of my bills. but they are not Consistent with what is actually on my bill if I am reading them Correctly.

2342 E 83rd St.  
Chicago Il. 60617  
Dec. 16, -04

Most honorable Judge:

A J Hilliard:

Thank! for giving me this extra opportunity  
to make clear my concerns of the unprincipled  
& unreasonable way people Gas is handling their affairs.  
I have a few things here to show the lack that I  
am concerned about. Greedy is one thing, but Greedy  
is an amount inordinately beyond what one deserves.  
& this is what my records show for people Gas.

Many older one may never know, but I am sure  
if it happening to me it happening to others as well.  
I know God see & will punish ungodly men, But,  
I am thankful when men like your self do what  
is right because it right to do right. I saw that  
your action was according to standards you live by.

I also learned something (which I knew & didn't  
follow through on, to wait until the other person finish  
speaking. Thank you, I do apologize, Proverbs 29:14.

Sincerely!

Mrs. Willie Mae Wilson

1 of 2000 Our # was 97105-00703

Feb of 2002 # changed 05000 2033 2293

after. So I need to see when + with whom our # got to be all these other #s No one knew my husband SS# except me + he died March 27-1991 So He certainly could not have signed for Gas at Burnham + I didn't So how is it we are getting bills in these other numbers? + How can one person dead have so many Gas Number's. July 31 2003 his # was 05000-3110-4337 At 8430 So Burnham, + on 05-24-2000

People kept raising the Bill from month to month + adding late fee on my bill with this other charge they put on mine over night.

1024 of 2000 my Bill was \$200 Lickap paid 301.00 \$47.61 left 253.39.  
On 1127 of 2000 my Bill was \$200.25339- pd. with \$45.18 leftover to be subtracted from what ever the next was to be - 45.18 However when the next Bill came out it had doubled. When the Lawyers want to get copies of my bill my 12-000 Bill never came back to me. How ever on the very next bill that had been pd in full with a 45.18 - to be subtracted how do I get a late payment charge of 7.72 + a previous bal. of 570.81  
There on Lickap bill 211.37 then on bills before 84.14 1127-2000 against + one 9.25-2000 then 37.88 Lickap payment then 50.18 19-824-2000 49.45-725 \$4.45-6-23 2000 " 1268 This mean that the next two month was \$400.00 per month + I checked with Nabor's No one else had \$400.00 bills I am the only one in the four house on my block is illegal date for Lickap program + that year their print out show Lickap came Aug 16, 02 that is about the time we sign up my pay ment came 10-24-02 for 301.00 my bill before it came was 47.61 cent - subtracted from 301.00 Bal 253.39  
on my Bill 11-27-2000 Bill 138.16 all through my next two copies came up missing when they ask the lady to copy my bills the Bill would have had to tripple for it to get to 856.52 in two month's. Now who signed up for my husband to pay at 8430 under those different numbers coming from the same apt. When you have two other people name signed to that same first fl. it evidence they the Gas Company need to show me how + where my husband signed up for Gas at 8430 or me other then Feb 04 the Court evicted him Feb 5. 04 So how was both of us paying for his Gas. Why would I sign for Gas while he is in there not paying rent.  
Also please notice my Bill on 1122-2002 44.92 + on 12-23 02 my Bill is 211.58 cent How can my Bill become over 2000.00 in one month so here is your proof although  
on 11-22-02 44.92 on 12-23-02 211.58

Ill. Commerce Commission

5430 So.

1312 240-7000 Gas + Light

I am helping him because he can not read + write he also  
live in my apartment building. I am his payee. he + his daughter  
in year 2000 she was people claimed both of us service from the  
first fl for heating + told me to have the lines ran I did \$5.00 it  
cost me for them telling this to the tenants because same size apt.  
+ large difference was when some one moved from 1 fl. + didn't pay  
they turned onto who come next so people had to move + they  
just ran away. me Carolyn Smith + Courtney Jenkins they payed out. Nov.  
(Dec Jan Feb March) could not pay people Gas jacked up

2342 E. 83rd St.  
Chicago IL 60617  
Oct. 31-02

2008 204

Miss or Mrs K. Staley

Thank for calling, Mr C.  
Kirtzel was not trying not to pay  
But, could not work out with the  
Co. what to pay, since all of that  
Bill did not belong to him. over a period  
of time there has been interest added  
late fees ect. until it was just too  
much for him, so it costing me money  
because I don't want to rent to some one  
+ there is anything lacking such a hot-  
water ect. Please resolve this because  
young lady there has a new born + electric  
is right as well. here is the lease,  
and Co who went over building + billed me

\$5.40. (Sincerely)

Willie M. Wilson

Gas Bill Mrs Smaps

Dec 21-00

201 95

20 20

1 800 TE 5 368.86  
201.95

525.81

330 71

Feb 21

Bill Date	Account Number	Payment Due Date	Amount Due
04/21/2003	0 5000 2023 2293	05/13/2003	\$138.74

Name **W E Wilson**  
Service Address **2342 E 83RD ST Hsc**  
**Chicago IL 60617-1917**  
Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$2,622.47  
Thank You For Your Payment *as if I pd this it* \$263.00  
Liheap Payment *7* - \$60.00  
Balance **\$2,309.47**

**Delivery Charge**

Customer Charge \$9.45  
First 50 Therms \$.36375 x 50.00 Therms = \$18.19  
Over 50 Therms \$.11445 x 80.04 Therms = \$9.16  
**\$36.80**

**Environmental Charge** \$.01100 x 130.04 Therms = **\$1.43**

**Gas Charge** \$.66660 x 130.04 Therms = **\$86.68**

**Taxes**

State Tax \$124.91 x 0.10 % = \$0.12  
Chicago Municipal Tax \$124.91 x 8.24 % = \$10.29  
Gas Revenue Tax \$.024 x 130.04 Therms = \$3.12  
**\$13.53**

**Total Current Charges** **\$138.44**

**AMOUNT DUE** **\$2,447.91**

**Messages**

At the time of this statement, your account was past due. Please pay \$2,447.91 today to avoid collection activity and a negative credit rating.

You have a disputed amount of \$2,309.17 that is not included in the amount due.

*138.74  
91  
229  
1029  
739*

*was not my Bill  
Subtracted my liheap on some one  
els Bill*

See back of bill for definitions of terms used on this bill.

*Some one  
138.74  
1029  
739*

773

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



<b>Please Pay By 05/13/2003</b> Please write your account number on your check.	
<b>If paid after 05/13/2003</b>	<b>\$2,449.94</b>
Amount Due	Amount Enclosed
<b>\$138.74</b>	

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

480500020232293000030000001387400000



1 this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is  
ed by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

NT COUPON

NT NUMBER: 0 5000 2023 2293

CAR-RT SORT \*\*C044



W E WILSON  
2342 E 83RD ST HSC  
CHICAGO IL 60617-1917

PEOPLES GAS  
CHICAGO IL 60687-0001

<b>Please Pay By</b> 04/14/2003	
If paid after 04/14/2003	\$2,664.51
Account Balance	Amount Enclosed
<b>\$2,622.47</b>	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy  
Share the Warmth fund which helps low-income customers pay energy bills.  
I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

48050002023229300000300000026224700000

*I never owed Peoples Charles Bill*



rn this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

ENT COUPON

ount Number: 971051-00703

Amount Due By 10-15-99 ..... **\$37.47**

CAR-RT SORT \*\*CR 44



W E WILSON  
2342 E 83RD ST H  
CHICAGO IL 60617-1917

PEOPLES GAS  
CHICAGO IL 60687-0001



The Add-A-Dollar Program allows customers to assist low-income  
households. Customers' donations are matched on a two-for-one  
dollar basis by Peoples Gas. **To contribute, CHECK THE BOX**  
and Add-A-Dollar to your payment. ☐ Thank you.

Amount Paid ..... \$ \_\_\_\_\_  
If paying by mail, please allow 5 days for delivery.

Please do not write or stamp below this line.

339710510070310150080000374700003747



Other than just the people  
in the world we are in the world

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 01-21-04 To 02-20-04 30 days

**Meter Reading**

Meter Number P2589427

Current Actual 7268 02-20-04

Previous Estimate 7041 01-21-04

Difference 227 (100 Cubic Feet)

**Therm Conversion**

227 x 1.015 BTU Factor = 230.40 Therms

**Average Daily**

Therms Used Feb 2003 N/A Feb 2004 7.68

Temperature 21 F 19 F

Name **Willie E Wilson**  
Service Address **8430 S Burnham Ave FL 1**  
**Chicago IL 60617-2016**  
Service Classification **Rate 1 - Small Residential Service - Heating**

**Delivery Charge**

Customer Charge \$9.45  
First 50 Therms \$.36375 x 50.00 Therms = \$18.19  
Over 50 Therms \$.11445 x 180.40 Therms = \$20.65  
\$48.29

**Environmental Charge** \$.00720 x 230.40 Therms = \$1.66

**Gas Charge** \$.62870 x 230.40 Therms = \$144.85

**Taxes**

Chicago Municipal Tax \$194.80 x 8.24 % = \$16.05

State Tax \$194.80 x 0.10 % = \$0.19

State Gas Revenue Tax \$.024 x 230.40 Therms = \$5.53

\$21.77

**Total Current Charges \$216.57**

**Messages**

Keep your family safe. Call us or visit PeoplesEnergy.com to schedule a Home Safety Inspection.

To pay your gas bill by credit card, call 1-888-256-6445. A \$4.95 transaction fee will apply.

**Duplicate Bill**

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



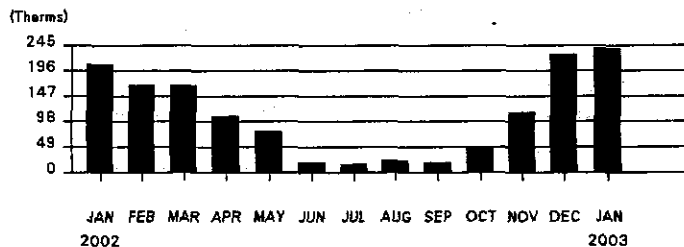


Bill Date	Account Number	Payment Due Date	Amount Due
01/23/2003	0 5000 2023 2293	02/14/2003	\$2,301.95

## CUSTOMER

Name **W E Wilson**  
Account Number **0 5000 2023 2293**  
Service Address **2342 E 83RD St Hsc  
Chicago IL 60617-1917**  
Service Classification **Rate 1 - Small Residential Service**  
Heating Account **Yes**  
Next Meter Reading **February 19, 2003**

## SUMMARY OF USAGE



## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance	\$2,111.58
Balance	<u>\$2,111.58</u>

## Current Charges

Customer Charge	9.45
-----------------	------

Distribution Charge				
First 50 Therms	\$ .36375	x	50.00 Therms	= 18.19
Over 50 Therms	\$ .11445	x	194.32 Therms	= 22.24
Environ Activities	\$ .01060	x	244.32 Therms	= 2.59
Gas Charge	\$ .48230	x	244.32 Therms	= 117.84
Current Charges Before Taxes				<u>170.34</u>

## Taxes

Illinois Gross Revenue Tax	\$170.31	x	0.10	%	=	0.17
Chgo Municipal Utility Tax	\$170.31	x	8.24	%	=	14.03
Illinois Gas Revenue Tax	\$0.24	x	244.32	Therms	=	5.86
<b>Current Charges After Taxes</b>						<b>190.37</b>

Total Balance	\$2,301.95
---------------	------------

### CURRENT USAGE

**Billing Period** 12-23-02 to 01-23-03 **Days of Service** 31

Meter Reading		
Previous	Current	Difference
Meter Number P2536973		(100 Cubic Feet)
4320 Actual 12-23	4560 Actual 01-23	240

Therm Conversion      240 x 1.018 BTU Factor  $\approx$       244.32 Therms

17  
03  
36  
37  
35

~~Disphase~~ <sup>at</sup> ~~Bills~~  
dispute this

## MESSAGES

**Get all the financial assistance that is available to you. See the Get Financial Relief Energize story and the enclosed Tax Assistance insert for details.**

**At the time of this statement, your account was past due. Failure to pay on time may result in a security deposit request and further collection actions. Please pay the amount shown today. A lack of timely payments can adversely affect your credit rating.**

To pay your gas bill by credit card, simply call 1-888-256-6445. A \$4.95 transaction fee will apply.

672

**Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.**

## PAYMENT COUPON

**ACCOUNT NUMBER:** 0 5000 2023 2293

CAR-RT SORT \*\*C044

W E WILSON  
2342 E 83RD ST HSC  
CHICAGO IL 60617-1917

PEOPLES GAS  
CHICAGO IL 60687-0001

**Please Pay By 02/14/2003**

If paid after 02/14/2003  
Account Balance

**\$2,338.68**

**\$2,301.95**

**Amount Enclosed**

**If paying by mail, please allow 5 days for delivery.**

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

**Please do not write or stamp below this line.**

480500020232293000000000023019500000

Bill Date	Account Number	Payment Due Date	Amount Due
03/21/2003	0 5000 2023 2293	04/14/2003	<b>\$2,622.47</b>

## CUSTOMER

Name **W E Wilson**  
 Account Number **0 5000 2023 2293**  
 Service Address **2342 E 83RD ST HSC**  
**Chicago IL 60617-1917**  
 Service Classification **Rate 1 - Small Residential Service**  
 Heating Account **Yes**  
 Next Meter Reading **April 21, 2003**

## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance	\$2,522.46
late payment chrg allowed	67.67
Transferred IN-final bill	1,896.86
Transfer to Balance	1,903.91
	<b>\$2,447.74</b>

### Current Charges

Customer Charge	9.45
Distribution Charge	
First 50 Therms	\$ .36375 x 50.00 Therms = 18.19
Over 50 Therms	\$ .11445 x 126.78 Therms = 14.51
Environ Activities	\$ .01120 x 176.78 Therms = 1.98
Gas Charge	\$ .64050 x 176.78 Therms = 113.23
Current Charges Before Taxes	157.36
<b>Taxes</b>	
Illinois Gross Revenue Tax	\$157.36 x 0.10 % = 0.16
Chicago Municipal Utility Tax	\$157.36 x 8.24 % = 12.97
Illinois Gas Revenue Tax	\$ .024 x 176.78 Therms = 4.24
Current Charges After Taxes	174.73
<b>Total Balance</b>	<b>\$2,622.47</b>

## MESSAGES

At the time of this statement, your account was past due. Failure to pay on time may result in a security deposit request and further collection actions. Please pay the amount shown today. A lack of timely payments can adversely affect your credit rating.

Home safety is important to us. See the enclosed insert to learn important information about flexible connectors. Flexible connectors attach your appliances to gas service.

To pay your gas bill by credit card, simply call 1-888-256-6445. A \$4.95 transaction fee will apply.

928

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

ACCOUNT NUMBER: 0 5000 2023 2293

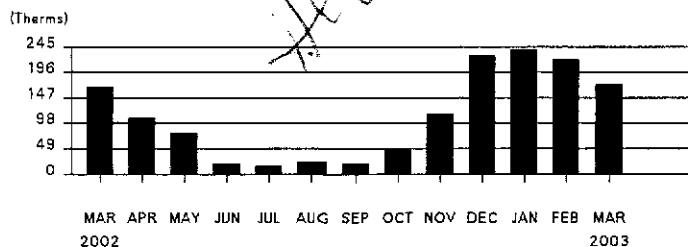
CAR-RT SORT \*\*C044



W E WILSON  
 2342 E 83RD ST HSC  
 CHICAGO IL 60617-1917

PEOPLES GAS  
 CHICAGO IL 60687-0001

## SUMMARY OF USAGE



Average Daily	Mar 2002	Mar 2003
Therms Used	6.14	6.31
Temperature	34 °F	29 °F

## CURRENT USAGE

Billing Period 02-20-03 to 03-20-03 Days of Service 28

Meter Reading		
Previous	Current	Difference
Meter Number P2536973		(100 Cubic Feet)
4783 Actual 02-20	4957 Actual 03-20	174

Therm Conversion 174 x 1.016 BTU Factor = 176.78 Therms

<b>Please Pay By 04/14/2003</b>	
If paid after 04/14/2003	\$2,664.51
Account Balance	Amount Enclosed
<b>\$2,622.47</b>	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

480500020232293000030000026224700000



**PEOPLES**  
**ENERGY**  
Peoples Gas

July 31, 2003

**RE:** 0-5000-3110-4327  
8430 S Burnham Ave

WE WILSON  
2342 E 83RD ST  
CHICAGO IL 60617-1917

*another # 971051-00703*

Your final gas bill of \$12.03, due 07-30-2003, for service used at the above address remains unpaid.

Payment arrangements are still available to you. Please contact our office within 10 days from the date of this letter. You can avoid further collection activity and additional expense by paying the outstanding balance.

If you have already paid your final bill, please disregard this letter.

Customer Care  
1(866)556-6001

24 hours a day, Monday through Friday, and on Saturday from 7 a.m. to 3 p.m.

401 S. State Street

1455 N. Milwaukee Ave.

1920 E. 95th Street



August 17, 2001

*Aug 22 2001*

RE: 7500021582728  
8430 S Burnham Ave FL 1

CHARLES KIRTDOLL  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

*Let them have to weather it  
difficult to make some...*

\*\*\*\* Final Notice \*\*\*\*

Your final bill of \$2,254.33, due 06-27-2001, for service used at the above address, remains unpaid, and is long past due.

Collection Action is Imminent

We must receive payment of the entire balance within 10 days from the date of this letter. Otherwise, you leave us no alternative but to refer this account to a collection agency.

The decision is yours. May we hear from you soon?

Customer Care  
(866)556-6001

Monday - Friday from 7:00 am to 7:00 pm

401 S. State Street

1455 N. Milwaukee Ave.

1920 E. 95th Street

*Gloria*  
↓  
**PEOPLES**  
**ENERGY**  
Peoples Gas

*cancel*  
*Oct 2000*  
August 23, 2001  
*7-18-2001*  
*Shirley + M.*

*1888-839-7316*

RE: 9500025966119  
8430 S Burnham Ave FL 1

MARVIN MCGUIRE  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

*New Member Services*

*Miss Ellis*

**Automatic Payment**

Dear Customer:

Thank you for your interest in Automatic Payment. Enroll now and take advantage of paying your gas bill directly from your bank account on the due date.

As you requested, an authorization brochure for Automatic Payment is enclosed.

Please complete the enclosed form and include a voided check or savings deposit slip in the attached pre-addressed envelope.

If you have any questions, please contact Customer Care at (866)556-6001.

Sincerely,

Customer Care

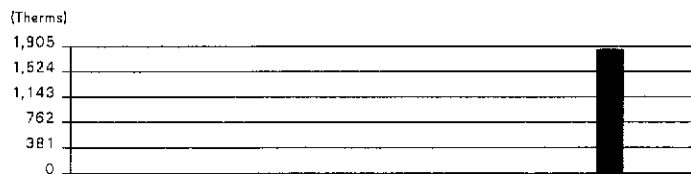
*Who is this person? he never lived on my first fl.  
+ had a Gas bill or a meter so when they made his bill  
What meter did they read (None) it only two meters their  
+ some one was on both of them at the same time they  
was telling this McGuire. on what? he had no meter.*

Bill Date	Account Number	Payment Due Date	Amount Due
11/12/2002	0 5000 3110 4327	12/04/2002	\$1,903.91

# CUSTOMER

Name **W E Wilson**  
Account Number **0 5000 3110 4327**  
Service Address **8430 S Burnham Ave 1#H**  
**Chicago IL 60617**  
Service Classification **Rate 1 - Small Residential Service**  
Heating Account **Yes**  
Next Meter Reading

# SUMMARY OF USAGE



# SUMMARY OF CHARGES

## Current Charges

Customer Charge 116.24  
Distribution Charge  
First 50 Therms \$ .36375 x 615.00 Therms = 223.71  
Over 50 Therms \$ .11445 x 1,289.47 Therms = 147.58

Environ Activities \$ .00210 x 1,904.47 Therms = 4.00  
Gas Charge \$ .64250 x 1,904.47 Therms = 1,223.62  
Current Charges Before Taxes 1,715.15

## Taxes

Illinois Gross Revenue Tax \$1,715.15 x 0.10 % = 1.72  
Chgo Municipal Utility Tax \$1,715.15 x 8.24 % = 141.33  
Illinois Gas Revenue Tax \$ .024 x 1,904.47 Therms = 45.71  
Current Charges After Taxes 1,903.91

Total Balance \$1,903.91

2001

NOV  
2002

Average Daily	May 2000	May 2001
Therms Used	N/A	5.16
Temperature	51 °F	49 °F

## CURRENT USAGE

Billing Period 05-02-00 to 05-06-01 Days of Service 369

Meter Reading		
Previous	Current	Difference
Meter Number PCSD100		(100 Cubic Feet)
7899 Actual 05-02	9748 Actual 05-06	1849

Therm Conversion 1849 x 1.030 BTU Factor = 1,904.47 Therms

## MESSAGES

THIS IS YOUR FINAL BILL.

Peoples Gas has worked hard to protect customers from high gas prices this winter through our price protection program. Read this month's Energize for details.

To pay your gas bill by credit card, simply call 1-888-256-6445.

1903.91  
116.24

1,887.66

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

ACCOUNT NUMBER: 0 5000 3110 4327

W E WILSON  
2342 E 83RD ST  
CHICAGO IL 60617

PEOPLES GAS  
CHICAGO IL 60687-0001

Please Pay By 12/04/2002

Account Balance

\$1,903.91

Amount Enclosed

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

460500031104327000090000019039100000



Bill Date	Account Number	Payment Due Date	Amount Due
02/20/2003	0 5000 2023 2293	03/14/2003	\$2,522.46

## CUSTOMER

Name **W E Wilson**  
Account Number **0 5000 2023 2293**  
Service Address **2342 E 83RD ST Hsc  
Chicago IL 60617-1917**  
Service Classification **Rate 1 - Small Residential Service**  
Heating Account **Yes**  
Next Meter Reading **March 20, 2003**

## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance \$2,301.95  
Late payment charge 36.73  
Balance \$2,338.68

### Current Charges

Customer Charge 9.45

Distribution Charge  
First 50 Therms \$36375 x 50.00 Therms = 18.19  
Over 50 Therms \$11445 x 176.79 Therms = 20.23

Environ Activities \$01100 x 226.79 Therms = 2.49  
Gas Charge \$50380 x 226.79 Therms = 114.26

Current Charges Before Taxes 164.62

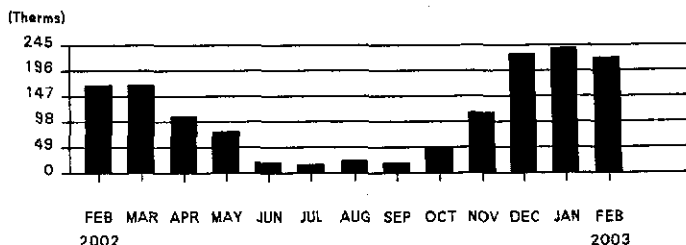
### Taxes

Illinois Gross Revenue Tax \$164.62 x 0.10 % = 0.16  
Chicago Municipal Utility Tax \$164.62 x 8.24 % = 13.56  
Illinois Gas Revenue Tax \$024 x 226.79 Therms = 5.44

Current Charges After Taxes 183.78

Total Balance \$2,522.46

## SUMMARY OF USAGE



Average Daily  
Therms Used  
Temperature

Month	Average Daily Therms Used	Temperature
Feb 2002	6.03	34 °F
Feb 2003	8.10	22 °F

## CURRENT USAGE

Billing Period 01-23-03 to 02-20-03 Days of Service 28

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2536973		
4560 Actual 01-23	4783 Actual 02-20	223

Therm Conversion 223 x 1.017 BTU Factor = 226.79 Therms



## MESSAGES

At the time of this statement, your account was past due. Failure to pay on time may result in a security deposit request and further collection actions. Please pay the amount shown today. A lack of timely payments can adversely affect your credit rating.

The Peoples Energy price protection plan is helping to prevent severe price spikes this winter. See this month's Energize for details.

To pay your gas bill by credit card, simply call 1-888-256-6445. A \$4.95 transaction fee will apply.

6,076

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

ACCOUNT NUMBER: 0 5000 2023 2293

Please Pay By 03/14/2003	
If paid after 03/14/2003	\$2,562.47
Account Balance	Amount Enclosed
<b>\$2,522.46</b>	

CAR-RT SORT \*\*C044

W E WILSON  
2342 E 83RD ST HSC  
CHICAGO IL 60617-1917

PEOPLES GAS  
CHICAGO IL 60687-0001

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

480500020232293000010000025224600000

**66-556-6002**

**TOMER**

~~also willing two people same apt with diff~~  
Humbless

### Payments And Charges Since Your Last Bill

Total Balance	\$2,287.54
---------------	------------

**SAGES**

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options. A late payment charge of 1.5% will be added monthly to the unpaid balance. It is important that you pay your final bill amount immediately to protect your credit rating. For your convenience we now have toll free numbers, which are located at the top of your bill.

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

COUNT NUMBER: 7 5000 2158 2728

<b>Please Pay By</b> 09/18/2001	
If paid after 09/18/2001	\$2,287.91
Account Balance	Amount Enclosed
<b>\$2,287.54</b>	

CAR-RT SORT \*\*C012

[illegible]

CHARLES KIRTDOLL  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

PEOPLES GAS  
CHICAGO IL 60687-0001

**If paying by mail, please allow 5 days for delivery.**

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

477500021,582728000060000022875400000





**Customer Inquiries: 866-556-6001    Emergencies: 866-556-6002**

Bill Date	Account Number	Payment Due Date	Amount Due
10/25/2001	0 5000 2023 2293	No Amount Due	\$ .00

## CUSTOMER

Name	W E Wilson
Account Number	0 5000 2023 2293
Service Address	2342 E 83RD ST Hsc Chicago IL 60617-1917
Service Classification	Rate 1 - Small Residential Service
Heating Account	Yes
Next Meter Reading	November 26, 2001

## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance	\$111.26
Liheap payment	261.00
Balance	\$149.74

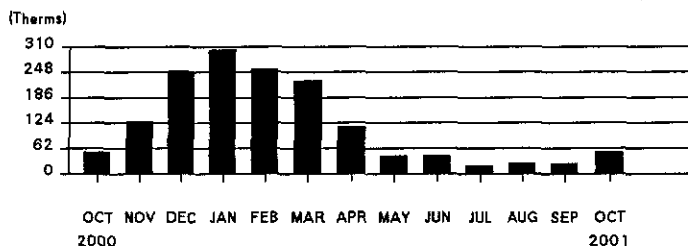
*Thems much higher*

## Current Charges

Customer Charge				9.45
Distribution Charge				
First 50 Therms	\$ .36375 x	50.00 Therms =		18.19
Over 50 Therms	\$ .11445 x	11.80 Therms =		1.35
Environ Activities	\$ .00270 x	61.80 Therms =		0.17
Gas Charge	\$ .24450 x	61.80 Therms =		15.11
Current Charges Before Taxes				44.27
<b>Taxes</b>				
Illinois Gross Revenue Tax	\$44.27 x	0.10 % =		0.04
Chicago Municipal Utility Tax	\$44.27 x	8.24 % =		3.65
Illinois Gas Revenue Tax	\$ .024 x	61.80 Therms =		1.48
Current Charges After Taxes				49.44

Total Balance	\$100.30 -
---------------	------------

## SUMMARY OF USAGE



<u>Average Daily</u>	<u>Oct 2000</u>	<u>Oct 2001</u>
<u>Therms Used</u>	1.98	2.13
<u>Temperature</u>	56 °F	54 °F

### CURRENT USAGE

**Billing Period** 09-26-01 to 10-25-01 **Days of Service** 29

Meter Reading		
Previous	Current	Difference
Meter Number P2536973		(100 Cubic Feet)
2764 Actual 09-26	2824 Actual 10-25	60

Therm Conversion      60 x 1.030 BTU Factor =      61.80 Therms

## ESSAGES

**If you would like to join the budget payment plan, simply pay \$86.00 instead of the account balance shown on your payment coupon. Your monthly budget installment amount will be \$86.00.**

#### 4.115

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

ACCOUNT NUMBER: 0 5000 2023 2293

CAR-RT SORT \*\*C044



W E WILSON  
2342 E 83RD ST HSC  
CHICAGO IL 60617-1917

PEOPLES GAS  
CHICAGO IL 60687-0001

**Please Pay By 11/16/2001**

**No Payment Due**

**\$ .00**

Amount Enclosed

**If paying by mail, please allow 5 days for delivery.**

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☒

Please do not write or stamp below this line.

4805000202322930000000000000000000

	Date Issued	Account Number	Amount Due
<p><b>According to our records you are past due \$ 1,965.46</b>  <b>Your gas service is scheduled for disconnection on or after 05-24-01</b>  <b>Payment options may be available</b></p>	<b>05/15/01</b>	<b>7500021582728</b>	<b>\$1,965.46</b>

## CUSTOMER

Name **Charles Kirtdoll**  
 Account Number **7 5000 2158 2728**  
 Service Address **8430 S BURNHAM AVE FL 1**  
**CHICAGO IL 60617-2016**  
 Phone Number **(773)768-0236**  
 Service Classification **Rate 1 - Small Residential Service**  
 Heating Account **YES**

## CHARGES

Past Due Bill Amount **\$1,965.46**  
 Now Due

## MESSAGES

**Disconnection of service is both inconvenient and costly. If you cannot pay the full amount of your gas bill, the following payment options may be available to you:**

### Current Plus

You will be billed for your current bill in full each month, plus a portion of your past due bill, for up to twelve months. A down payment is required.

### Levelized Plus

You will be billed for the same amount each month for up to twelve months, with a portion going toward your past due bills, and the remainder applied toward future bills. A down payment is required.

Actual meter readings result in the most accurate bills. If you have not been billed to an actual meter reading on your most recent bill, you may read your meter and call the reading into our Customer Care Center.

Should your service be disconnected, you may be required to pay 100% of your bill, a security deposit, and a **Reconnection Charge of \$243.54 if service is disconnected by excavating, \$48.71 if disconnected at service valve, or \$97.42 if your meter is removed.**

**The statement below indicates the importance of having this notice translated immediately.**

*Importante - Esta notificación afecta sus derechos y obligaciones y debe ser traducida inmediatamente.*

Our Customer Care Center is available 24 hours, Monday 7AM through Saturday 4PM, or visit one of our office locations. **Call us toll-free at (866)556-6001.**

Please refer to the back of this notice for information on Medical Certificates and Office Locations.

*Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.*

## PAYMENT COUPON

**Account Number: 7500021582728**

**Service is subject to being discontinued on or after 05-24-01 because you owe \$1,965.46**

CHARLES KIRTDOLL  
 8430 S BURNHAM AVE FL 1  
 CHICAGO IL 60617-2016

Amount Paid ..... \$ .....  
 If paying by mail, please allow 5 days for delivery.

PEOPLES GAS  
 CHICAGO IL 60687-0001

Bill Date	Account Number	Payment Due Date	Amount Due
03/26/2001	7 5000 2158 2728	04/17/2001	\$1,976.28

## CUSTOMER

Name **Charles Kirtdoll**  
 Account Number **7 5000 2158 2728**  
 Service Address **8430 S Burnham Ave FL 1**  
**Chicago IL 60617-2016**  
 Service Classification **Rate 1 - Small Residential Service**  
 Heating Account **Yes**  
 Next Meter Reading **April 23, 2001**

## SUMMARY OF CHARGES

### Edits And Charges Since Your Last Bill

Previous balance	\$1,638.74
Late payment charge	24.14
Balance	\$1,662.88

### Current Charges

Customer Charge	9.45
-----------------	------

Distribution Charge				
First 50 Therms	\$ .36375 x	50.00 Therms =		18.19
Over 50 Therms	\$ .11445 x	218.30 Therms =		24.98

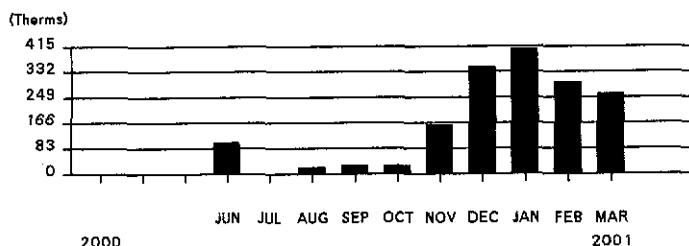
Environ Activities	\$ .00300 x	268.30 Therms =		0.80
Gas Charge	\$ .85690 x	268.30 Therms =		229.91
Current Charges Before Taxes				283.33

### Taxes

Illinois Gross Revenue Tax	\$283.33 x	0.10 % =		0.28
Chicago Municipal Utility Tax	\$283.33 x	8.24 % =		23.35
Illinois Gas Revenue Tax	\$ .024 x	268.30 Therms =		6.44
Current Charges After Taxes				313.40

Total Balance	\$1,976.28
---------------	------------

## SUMMARY OF USAGE



Average Daily	Mar 2000	Mar 2001
Therms Used	N/A	8.66
Temperature	46 °F	33 °F

## CURRENT USAGE

Billing Period 02-23-01 to 03-26-01 Days of Service 31

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2589427		
1424 Actual 02-23	1685 Actual 03-26	261

Therm Conversion 261 x 1.028 BTU Factor = 268.30 Therms

## MESSAGES

To avoid a request for a security deposit, pay this bill and future bills on or before the due date.  
 At the time of this statement, your account was past due. Please pay the amount shown today.  
 For your convenience we now have toll free numbers, which are located at the top of your bill.

5,975

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

ACCOUNT NUMBER: 7 5000 2158 2728

Please Pay By 04/17/2001	
Account Balance	Amount Enclosed
<b>\$1,976.28</b>	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills.  
 I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

477500021582728000010000019762800000

CAR-RT SORT \*\*C012

CHARLES KIRTDOLL  
 8430 S BURNHAM AVE FL 1  
 CHICAGO IL 60617-2016

PEOPLES GAS  
 CHICAGO IL 60687-0001

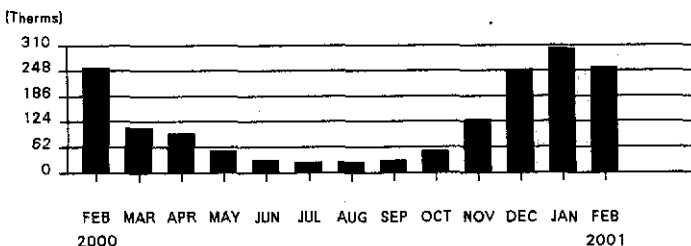


Bill Date	Account Number	Payment Due Date	Amount Due
02/23/2001	0 5000 2023 2293	03/19/2001	\$856.52

**CUSTOMER**

Name **W E Wilson**  
 Account Number **0 5000 2023 2293**  
 Service Address **2342 E 83RD ST Hsc**  
**Chicago IL 60617-1917**  
 Service Classification **Rate 1 - Small Residential Service**  
 Heating Account **Yes**  
 Next Meter Reading **March 23, 2001**

**SUMMARY OF USAGE**



**SUMMARY OF CHARGES**

**Credits And Charges Since Your Last Bill**

Previous balance	\$570.81
Liheap payment	45.00
Late payment charge	7.72
Balance	\$533.53

Average Daily	Feb 2000	Feb 2001
Therms Used	7.94	8.71
Temperature	26 °F	25 °F

**Current Charges**

Customer Charge	9.45
Distribution Charge	
First 50 Therms	\$ .36375 x 50.00 Therms = 18.19
Over 50 Therms	\$ .11445 x 211.37 Therms = 24.19
Environ Activities	\$ .00280 x 261.37 Therms = 0.73
Gas Charge	\$ .91740 x 261.37 Therms = 239.78
Current Charges Before Taxes	292.34
<b>Taxes</b>	
Illinois Gross Revenue Tax	\$292.34 x 0.10 % = 0.29
Chgo Municipal Utility Tax	\$292.34 x 8.24 % = 24.09
Illinois Gas Revenue Tax	\$ .024 x 261.37 Therms = 6.27
Current Charges After Taxes	322.99
Total Balance	\$856.52

**CURRENT USAGE**

Billing Period 01-24-01 to 02-23-01 Days of Service 30

Meter Reading		Difference
Previous	Current	
Meter Number P2536973		(100 Cubic Feet)
1980 Actual 01-24	2235 Actual 02-23	255

Therm Conversion 255 x 1.025 BTU factor = 261.37 Therms

**PAID BY CHECK**  
 THE PEOPLES GAS LIGHT AND COKE COMPANY  
 MAR 16 2001  
 AMOUNT RECEIVED \$856.52  
 5-4

**MESSAGES**

At the time of this statement, your account was past due. Please pay the amount shown today. For your convenience we now have toll free numbers, which are located at the top of your bill.

*I paid the bill before it was sent out. It was added to.*

Complainant's  
 DEPOSITION  
 EXHIBIT  
 3  
 1215-24-KG



Customer Inquiries: 1(866)556-6001

January 24, 2003

RE: 0-5000-2023-2293  
2342 E 83RD ST Hsc

W E WILSON  
2342 E 83RD ST HSC  
CHICAGO IL 60617-1917

### IMPORTANT NOTICE

Dear Customer:

Your gas bill is overdue. To maintain a good credit record, it is important to make timely payments.

Your total account balance with Peoples Energy is presently \$2,301.95, and \$2,111.58 of this amount is past due. To help you become current with your gas bills, you may be eligible for one of the following payment arrangements:

#### **LEVELIZED PLUS**

You will be billed for a "levelized" amount each month for up to six months, with a portion going toward your past due bills, and the remainder applied toward future bills. In order to take advantage of this option, you must first pay 10 percent of your total amount.

#### **CURRENT PLUS**

You will be billed for your current bill in full each month, plus a portion of your past due bill. This arrangement may extend to, but not beyond, next November. In order to take advantage of this option, you must first pay 10 percent of your total amount.

#### **BUDGET PAYMENT PLAN**

If all past due balances are paid in full, you may enroll in our Budget Payment Plan. Your monthly budget amount is based on projected gas costs and individual historical usage. By paying more than usual in the summer, you are building credit for the winter when more gas is used.

You may also pay your bill by credit card. Peoples Gas customers should call 1-888-256-6445 and North Shore Gas customers should call 1-888-256-6165.

#### **FINANCIAL ASSISTANCE**

For applications and requirements for the Low Income Home Energy Assistance Program (LIHEAP), Peoples Gas customers may contact the Community and Economic Development Association (CEDA) at 1-312-456-4100. North Shore Gas customers may contact the Lake County Community Action Project at 1-847-249-4330.

Our Share the Warmth program assists customers who are not eligible for LIHEAP. The Salvation Army administers the program. For the location of a Salvation Army office near you, call 1-773-725-1100.

Sincerely,

Peoples Energy

Bill Date	Account Number	Payment Due Date	Amount Due
08/24/2001	9 5000 2511 8837	09/17/2001	\$275.87

## CUSTOMER

Name **Resident**  
Account Number **9 5000 2511 8837**  
Service Address **8430 S Burnham Ave FL 1  
Chicago IL 60617-2016**  
Service Classification **Rate 1 - Small Residential Service**  
Heating Account **Yes**  
Next Meter Reading

## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance \$233.99  
Late payment charge 3.43  
Balance \$237.42

### Current Charges

Customer Charge 9.45

Distribution Charge  
Under 50 Therms \$36375 x 31.96 Therms = 11.63

Environ Activities \$00270 x 31.96 Therms = 0.09

Gas Charge \$42590 x 31.96 Therms = 13.61

Current Charges Before Taxes 34.78

### Taxes

Illinois Gross Revenue Tax \$34.78 x 0.10 % = 0.03

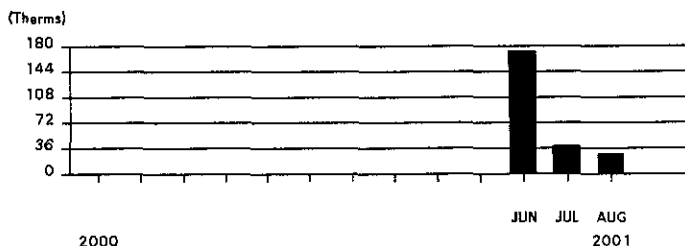
Chgo Municipal Utility Tax \$34.78 x 8.24 % = 2.87

Illinois Gas Revenue Tax \$.024 x 31.96 Therms = 0.77

Current Charges After Taxes 38.45

Total Balance \$275.87

## SUMMARY OF USAGE



2000

Average Daily  
Therms Used  
Temperature

Aug 2000  
N/A  
72 °F

Aug 2001  
1.10  
73 °F

## CURRENT USAGE

Billing Period 07-26-01 to 08-24-01 Days of Service 29

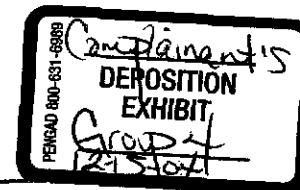
Meter Reading		
Previous	Current	Difference
Meter Number P2589427		(100 Cubic Feet)
2060 Actual 07-26	2091 Estimate 08-24	31

Therm Conversion 31 x 1.031 BTU Factor = 31.96 Therms

## MESSAGES

THIS IS YOUR FINAL BILL.

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options. A late payment charge of 1.5% will be added monthly to the unpaid balance. It is important that you pay your final bill amount immediately to protect your credit rating. For your convenience we now have toll free numbers, which are located at the top of your bill.



582

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

ACCOUNT NUMBER: 9 5000 2511 8837

Please Pay By 09/17/2001	
If paid after 09/17/2001	\$276.43
Account Balance	Amount Enclosed
<b>\$275.87</b>	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

CAR-RT SORT \*\*C012

RESIDENT  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

PEOPLES GAS  
CHICAGO IL 60687-0001

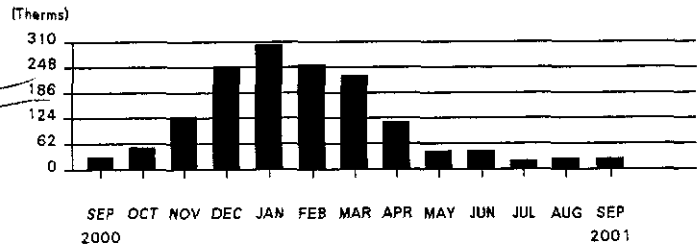
499500025118837000010000002758700000

Bill Date	Account Number	Payment Due Date	Amount Due
09/26/2001	0 5000 2023 2293	10/18/2001	\$111.26

## CUSTOMER

Name **W E Wilson**  
Account Number **0 5000 2023 2293**  
Service Address **2342 E 83RD ST Hsc  
Chicago IL 60617-1917**  
Service Classification **Rate 1 - Small Residential Service**  
Heating Account **Yes**  
Next Meter Reading **October 23, 2001**

## SUMMARY OF USAGE



## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance *07-26-2001 = 3662* → \$76.51  
Late payment charge → 1.13  
Balance → \$77.64

### Current Charges

Customer Charge 9.45  
Distribution Charge Under 50 Therms \$36375 x 30.93 Therms = \$11.25  
Environ Activities \$00250 x 30.93 Therms = 0.08  
Gas Charge \$30950 x 30.93 Therms = 9.57  
Current Charges Before Taxes 30.35  
Taxes  
Illinois Gross Revenue Tax \$30.35 x 0.10 % = 0.03  
Chgo Municipal Utility Tax \$30.35 x 8.24 % = 2.50  
Illinois Gas Revenue Tax \$024 x 30.93 Therms = 0.74  
Current Charges After Taxes 33.62  
Total Balance \$111.26

## CURRENT USAGE

Billing Period 08-27-01 to 09-26-01 Days of Service 30

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2536973		
2734 Actual 08-27	2764 Actual 09-26	30

Therm Conversion 30 x 1.031 BTU Factor = 30.93 Therms

*Therms 30.93 next month \$61.80*

## MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options.

4,450  
Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

ACCOUNT NUMBER: 0 5000 2023 2293

Please Pay By 10/18/2001	
If paid after 10/18/2001	\$111.76
Account Balance	Amount Enclosed
\$111.26	

CAR-RT SORT \*\*C044

W E WILSON  
2342 E 83RD ST HSC  
CHICAGO IL 60617-1917

PEOPLES GAS  
CHICAGO IL 60687-0001

If paying by mail, please allow 5 days for delivery.

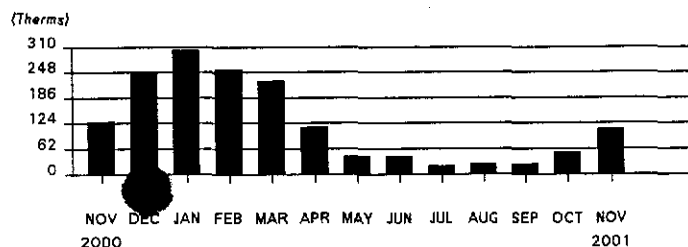
Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

480500020232293000010000001112600000

## CUSTOMER

## SUMMARY OF USAGE



## SUMMARY OF CHARGES

**Credits And Charges Since Your Last Bill**

Previous balance	\$100.30 -
Balance	\$100.30 -

<u>Average Daily</u>	<u>Nov 2000</u>	<u>Nov 2001</u>
Therms Used	4.63	3.42
Temperature	41 °F	48 °F

## Current Charges

Customer Charge	9.45
-----------------	------

<b>Distribution Charge</b>				
First 50 Therms	\$ .36375 x	50.00 Therms =		18.19
Over 50 Therms	\$ .11445 x	66.39 Therms =		7.60

Environ Activities	\$ .00250 x	116.39 Therms =	0.29
Gas Charge	\$ .29250 x	116.39 Therms =	34.04
Current Charges Before Taxes			<u>69.57</u>

## Taxes

Illinois Gross Revenue Tax	\$69.57	x	0.10	%	=	0.07
Chgo Municipal Utility Tax	\$69.57	x	8.24	%	=	5.73
Illinois Gas Revenue Tax	\$.024	x	116.39	Therms	=	2.79

Current Charges After Taxes	(78.16)
-----------------------------	---------

Total Balance \$22.14 -

### CURRENT USAGE

**Billing Period 10-25-01 to 11-28-01 Days of Service 34**

Meter Reading		
<u>Previous</u>	<u>Current</u>	<u>Difference</u>
Meter Number P2536973		(100 Cubic Feet)
2824 Actual 10-25	2937 Actual 11-28	113

Therm Conversion      113 x 1.030 BTU Factor =      116.39 Therms

## MESSAGES

If you would like to join the budget payment plan, simply pay \$90.00 instead of the account balance shown on your payment coupon. Your monthly budget installment amount will be \$90.00. To pay your gas bill by credit card, simply call 1-888-256-6445.

When they ask to copy my letter to Mr. J. J. Hill  
didn't I say I had two more letters on my table, then one  
worth \$50.00, say as soon as you can send me the bill for it  
this card will have check made payable to Peoples Energy. Please write your account number on your check. Yours sincerely,

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

**ACCOUNT NUMBER:** 0 5000 2023 2293

CAR-RT SORT \*\*C044

**|||**

W E WILSON  
2342 E 83RD ST HSC  
CHICAGO IL 60617-1917

PEOPLES GAS  
CHICAGO IL 60687-0001

**Please Pay By 12/21/2001**

**No Payment Due**

Amount Enclosed

**\$ .00**

**If paying by mail, please allow 5 days for delivery.**

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

4805000202322930000000000000000000



On 9000, the was on in Charles name is it OK! they bill my house for  
 no payment b/c space 1, 2, 21, 61 transferred to my house - is that OK with  
 e.c. 9-20-03 Peoples transferred 2,532.46 to my house put that bill  
 on our # I gave all those exists to Peoples where they changed me  
 late fees which I should be reimbursed for. + they were frozen.  
 enough to put it on our number as though we open up the accounts.  
 it to me like seeing an old man with a cane today walking + you go  
 over + kick the cane out of his hand + if that not good enough out of  
 his reach. of course we have an account + we must all pay some or  
 later. But money is the root of all evil of injurious things.

Account Number: 971051-00703

Amount Due By 10-15-99 ..... \$37.47

PAYMENT COUPON 95006251188378430188.7 + July 31, 03 05000-31/04337

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

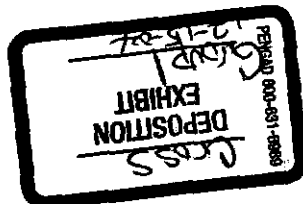
The Add-A-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, CHECK THE BOX and Add-A-Dollar to your payment. ☐ Thank you.

Amount Paid ..... \$

If paying by mail, please allow 5 days for delivery.

Please do not write or stamp below this line.

3397105100703101500800003747200003747



PEOPLES GAS  
 CHICAGO IL 60687-0001

2342 E 83RD ST H  
 CHICAGO IL 60617-1917

CAR-RT SORT \*\*CR 44

W E WILSON

How many meters can my husband have they  
 said they changed our # in 2002 but in 1999  
 we had 971051-00703 - then 2002 we got 05000-2003 2293  
 Note this 8-23-99 Home 50.00 18.19 bal 1233 = 86.72 + 6.83  
 2-22-2000 11 10 98 = 150.63  
 2-23-2001 11 856.52  
 Also notice W.E. Wilson is Philand Wilson + Willie Wilson is my  
 name they put the E in because I always sign Willie up Wilson as when I  
 ask the gas to turn gas on in my name I gave them my name. So my  
 husband billed 1991 as how is it they got him to write his name on foot  
 could use it if I agree. But I didn't so his name is not Willie that his brother  
 Name (turning) is would like a retraction on saying I put the E as in his name  
 that is a lie the same as all the made up meters +



Bill Date	Account Number	Payment Due Date	Amount Due
11/29/2001	9 5000 2596 6119	12/21/2001	\$60.24

**CUSTOMER**

Name **Marvin McGuire**  
Account Number **9 5000 2596 6119**  
Service Address **8430 S Burnham Ave FL 1,**  
**Chicago IL 60617-2016**  
Service Classification  
Heating Account **Yes**  
Last Meter Reading **December 26, 2001**

*He never had a gas bill at  
No way & then billed him  
11-29-2001 But Charlie Kortzall at 8430  
1 fl. was also billed for 54.50 fl. its  
only one first fl. & one 2nd fl.*

**SUMMARY OF CHARGES**

**Payments And Charges Since Your Last Bill**

Previous balance  
Balance

\$60.24  
\$60.24

Total Balance

\$60.24

**REMARKS** *it's only one meter on first floor,*

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options.  
A late payment charge of 1.5% will be added monthly to the unpaid balance.  
It is important that you pay your final bill amount immediately to protect your credit rating.  
To pay your gas bill by credit card, simply call 1-888-256-6445.

Bill Date	Account Number	Payment Due Date	Amount Due
04/24/2001	7 5000 2158 2728	05/16/2001	\$2,170.36

## CUSTOMER

Name **Charles Kirtdoll**  
 Account Number **7 5000 2158 2728**  
 Service Address **8430 S Burnham Ave FL 1**  
**Chicago IL 60617-2016**  
 Service Classification **Rate 1 - Small Residential Service**  
 Heating Account **Yes**  
 Next Meter Reading **May 23, 2001**

## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance	\$1,976.28
Late payment charge	29.10
Balance	\$2,005.38

### Current Charges

Customer Charge	9.45
-----------------	------

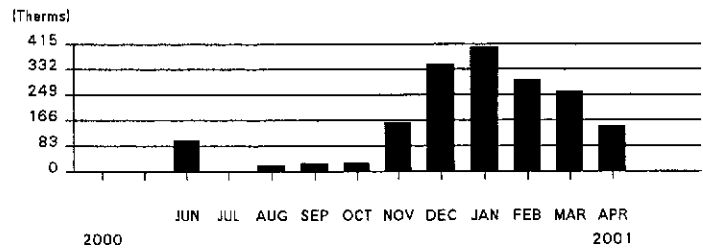
Distribution Charge				
First 50 Therms	\$ .36375 x	50.00 Therms =		18.19
Over 50 Therms	\$ .11445 x	105.37 Therms =		12.06
Environ Activities	\$ .00300 x	155.37 Therms =		0.47
Gas Charge	\$ .69940 x	155.37 Therms =		108.67
Current Charges Before Taxes				148.84

### Taxes

Illinois Gross Revenue Tax	\$148.84 x	0.10 % =	0.15
Chgo Municipal Utility Tax	\$148.84 x	8.24 % =	12.26
Illinois Gas Revenue Tax	\$ .024 x	155.37 Therms =	3.73
Current Charges After Taxes			164.98

Total Balance	\$2,170.36
---------------	------------

## SUMMARY OF USAGE



Average Daily	Apr 2000	Apr 2001
Therms Used	N/A	5.36
Temperature	45 °F	48 °F

## CURRENT USAGE

Billing Period 03-26-01 to 04-24-01 Days of Service 29

Meter Reading		
Previous	Current	Difference
Meter Number P2589427		(100 Cubic Feet)
1685 Actual 03-26	1836 Actual 04-24	151

Therm Conversion 151 x 1.029 BTU Factor = 155.37 Therms

## MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.  
 For your convenience we now have toll free numbers, which are located at the top of your bill.



Bill Date	Account Number	Payment Due Date	Amount Due
11/29/2001	9 5000 2596 6119	12/21/2001	\$60.24

**CUSTOMER**

Name **Marvin McGuire**  
Account Number **9 5000 2596 6119**  
Service Address **8430 S Burnham Ave FL 1**  
**Chicago IL 60617-2016**  
Service Classification  
Heating Account **Yes**  
Next Meter Reading **December 26, 2001**

*He never had a Gas Bill at 1  
No way - They called him  
11-29-01 but Charles Kistall at 5-730  
146- was also called for 5-730 11-29-01  
only, one first fl. + one 2nd fl.*

**MARY OF CHARGES**

**Payments And Charges Since Your Last Bill**

Previous balance  
Balance

~~\$60.24~~  
\$60.24

Total Balance

\$60.24

**SAGES**

*it's only one meter on first floor.*

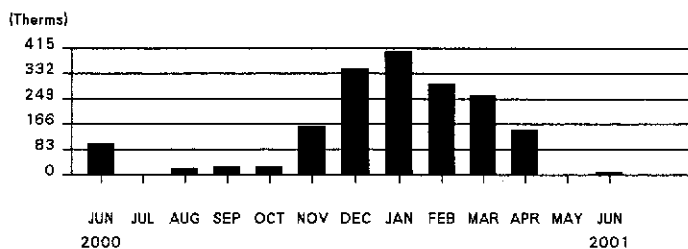
At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options.  
A late payment charge of 1.5% will be added monthly to the unpaid balance.  
It is important that you pay your final bill amount immediately to protect your credit rating.  
To pay your gas bill by credit card, simply call 1-888-256-6445.

Bill Date	Account Number	Payment Due Date	Amount Due
06/05/2001	7 5000 2158 2728	06/27/2001	\$2,221.61

## CUSTOMER

Name **Charles Kirtdoll**  
 Account Number **7 5000 2158 2728**  
 Service Address **8430 S Burnham Ave FL 1**  
**Chicago IL 60617-2016**  
 Service Classification **Rate 1 - Small Residential Service**  
 Heating Account **Yes**  
 Next Meter Reading

## SUMMARY OF USAGE



## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance	\$2,170.36
Late payment charge	31.96
Balance	\$2,202.32

### Current Charges

Customer Charge	3.78
-----------------	------

Distribution Charge	
Under 50 Therms	\$ .36375 x 13.39 Therms = 4.87

Environ Activities	\$ .00300 x 13.39 Therms = 0.04
Gas Charge	\$ .65870 x 13.39 Therms = 8.82

Current Charges Before Taxes	17.51
------------------------------	-------

### Taxes

Illinois Gross Revenue Tax	\$17.51 x 0.10 % = 0.02
Chgo Municipal Utility Tax	\$17.51 x 8.24 % = 1.44
Illinois Gas Revenue Tax	\$ .024 x 13.39 Therms = 0.32

Current Charges After Taxes	19.29
-----------------------------	-------

Total Balance	\$2,221.61
---------------	------------

## CURRENT USAGE

Billing Period 04-24-01 to 05-06-01 Days of Service 12

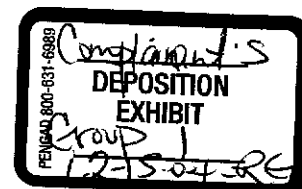
Meter Reading		
Previous	Current	Difference
Meter Number P2589427		(100 Cubic Feet)
1836 Actual 04-24	1849 Estimate 05-06	13

Therm Conversion 13 x 1.030 BTU Factor = 13.39 Therms

## MESSAGES

THIS IS YOUR FINAL BILL.

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options. A late payment charge of 1.5% will be added monthly to the unpaid balance. It is important that you pay your final bill amount immediately to protect your credit rating. For your convenience we now have toll free numbers, which are located at the top of your bill.



Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

ACCOUNT NUMBER: 7 5000 2158 2728

Please Pay By	06/27/2001
If paid after 06/27/2001	\$2,221.89
Account Balance	Amount Enclosed
<b>\$2,221.61</b>	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

477500021582728000020000022216100000

CAR-RT SORT \*\*C012

CHARLES KIRTDOLL  
 8430 S BURNHAM AVE FL 1  
 CHICAGO IL 60617-2016

PEOPLES GAS  
 CHICAGO IL 60687-0001

Bill Date	Account Number	Payment Due Date	Amount Due
03/05/2003	0 5000 3110 4327	03/27/2003	\$1,896.86

### CUSTOMER

Name **W E Wilson**  
Account Number **0 5000 3110 4327**  
Service Address **8430 S Burnham Ave 1#H**  
**Chicago IL 60617**  
Service Classification **Rate 1 - Small Residential Service**  
Heating Account **Yes**  
Next Meter Reading

### SUMMARY OF USAGE

(Therms)

Average Daily	May 2000	May 2001
Therms Used	N/A	9.36
Temperature	38 F	33 F

### CURRENT USAGE

Billing Period 10-31-00 to 05-06-01 Days of Service 187

### SUMMARY OF CHARGES

#### Credits And Charges Since Your Last Bill

Previous balance	\$1,903.91
Cancel prior billing (05-02-2000 to 05-06-2001)	1,903.91
Transfer credit	1,903.91
Transfer from 0 5000 2023 2293	1,903.91
Balance	\$0.00

#### Current Charges

Customer Charge 58.90

Distribution Charge	
First 50 Therms	\$ .36375 x 311.67 Therms = 113.37
Over 50 Therms	\$ .11445 x 1,439.33 Therms = 164.73

Environ Activities	\$ .00280 x 1,751.00 Therms = 4.90
Gas Charge	\$ .78250 x 1,751.00 Therms = 1,370.16
Current Charges Before Taxes	1,712.06

#### Taxes

Illinois Gross Revenue Tax	\$1,712.06 x 0.10% = 1.71
Chgo Municipal Utility Tax	\$1,712.06 x 8.24% = 141.07
Illinois Gas Revenue Tax	\$ .024 x 1,751.00 Therms = 42.02
Current Charges After Taxes	1,896.86

Total Balance \$1,896.86

# Duplicate Bill



### MESSAGES

THIS IS YOUR FINAL BILL.

The Peoples Energy price protection plan is helping to prevent severe price spikes this winter. See this month's Energize for details.

To pay your gas bill by credit card, simply call 1-888-256-6445. A \$4.95 transaction fee will apply.

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

### PAYMENT COUPON

ACCOUNT NUMBER: 0 5000 3110 4327

Please Pay By 03/27/2003

Account Balance

\$1,896.86

Amount Enclosed

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

W E WILSON  
2342 E 83RD ST  
CHICAGO IL 60617

PEOPLES GAS  
CHICAGO IL 60687-0001

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

MENT COUPON

Account Number: 971051-00703

Amount Due By 10-15-99 .....\$37.47

The Add-A-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, CHECK THE BOX and Add-A-Dollar to your payment. ☐ Thank you.

CAR-RT SORT \*\*CR 44

W E WILSON  
2342 E 83RD ST H  
CHICAGO IL 60617-1917

PEOPLES GAS  
CHICAGO IL 60687-0001



Amount Paid ..... \$  
If paying by mail, please allow 5 days for delivery.

Please do not write or stamp below this line.

339710510070310150080000374700003747



Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

MENT COUPON

Account Number: 7 5000 2158 2728

Please Pay By 04/17/2001	
Account Balance	Amount Enclosed
\$1,976.28	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

477500021582728000010000019762800000

CAR-RT SORT \*\*C012

CHARLES KIRTDOLL  
8430 S BURNHAM AVE FL 1  
CHICAGO IL 60617-2016

PEOPLES GAS  
CHICAGO IL 60687-0001



Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

MENT COUPON

Account Number: 0 5000 2023 2293

Please Pay By 04/14/2003	
If paid after 04/14/2003	
Account Balance	Amount Enclosed
\$2,622.47	\$2,664.51

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

480500020232293000030000026224700000

CAR-RT SORT \*\*C044

W E WILSON  
2342 E 83RD ST HSC  
CHICAGO IL 60617-1917

PEOPLES GAS  
CHICAGO IL 60687-0001

We never owed People's Charles Bill